

Veterinary Diagnostics

Automated Clinical Chemistry Analyzer FUJI DRI-CHEM

USER'S VOICE

Installation Reports from India

Fast, Simple, Easy

The Happy Tails is a private veterinary clinic run by Dr. Umesh Karkare in Mumbai. He has been our premier customer since 2 years, and he recently purchased another FDC 4000i analyzer for his second clinic in Mumbai at Govandi. We conducted an interview with one of his assistant doctors, Dr. Nicole Rego, to know her experience with the FDC analyzer.

- POINT 1** Very easy to use
- POINT 2** Fast turnaround time
- POINT 3** Twenty tests can be run simultaneously
- POINT 4** Easy maintenance
- POINT 5** Excellent instruction manuals



DATA

Facility: Happy Tails (Dr. Umesh Karkare, Mumbai)
Type of Facility: Stand-alone veterinary clinic
Location: Mumbai, West India

Very easy to use

We asked Dr. Rego about the ease of operating the FDC. "We do not have experienced laboratory technicians in India, but even our nonveterinarian staff has absolutely no problems in using the analyzer or running the tests."

Fast turnaround time

"It is wonderful that the turnaround time is so short. Before we installed the FDC, we were required to send our samples out to pathology labs, which made it very difficult because we often had to wait for hours for reports. Now, the client can walk into the clinic and walk out in an hour with a complete blood report. This makes our job much easier and increases client satisfaction."

Twenty tests can be run simultaneously with a small sample volume

"I love that we can get 20 tests per sample. I also like that the sample volume required is small. I think these are the two main features that I like most about the analyzer."

Easy maintenance

"It is pretty simple, and our staff has had no issues in maintaining the machine thus far. So, it has been easy." "We have not faced any difficulties. Although I do not maintain the inventory myself, whoever does it has not faced any difficulties."

Excellent instruction manuals

"Every time we have even the smallest of issues, we always find a solution in the manual, which is very, very in-depth. It provides information on all aspects."