

# **Automatic** Monitoring of Consumables

Great news, this device is connected to FUJIFILM Business Innovation's smart monitoring system which automatically orders and sends replacement consumables for your device as they are required. The device meter reads are also automatically captured for accurate billing.

### **Stay Connected**

Keep your device turned on and connected to the network (Sleep mode uses very little power). For any queries or issues, please contact our Customer Support Centre via the QR code and click on webchat on the bottom right hand corner of the page.

If your device is no longer visible to us, we will notify the nominated contact person by email to reconnect the device.



## How it works







Match

#### **Monitor**

Your device's consumable levels are monitored and we will send out consumables (toner, waste toner bottle, drum) when they are needed. Your nominated contact person will receive an email when an automated order is placed.

## Replace

Only replace consumables when the device states Replace Now. Removing the consumable too soon can confuse the monitoring system.

Ensure the serial number on the consumable box label matches the device.

Other supplies - To purchase replacement staple cartridges and paper supplies, please contact our Supplies team on 13 14 11.