



eLogging

Request support via FUJIFILM's website

- The fastest and most efficient way to lodge your request
- <https://fujifilm.com/fbhk/en/Contact/Make-a-Support-Request>



Drivers & Documentation

Update to the latest technology

- Access the latest product support tools online
- Download Printer drivers, documentation and software patches



Online Education

eLearning tools to support you on the job

- Quick Start Guides
- Interactive User Guides
- Online Training Summaries



Get them here!

<https://support-fb.fujifilm.com>

fujifilm.com/fbhk

Live Chat

Instant response on the website

- Reduce waiting time
- Answer all types of enquiries



Self Help

Best tool outside normal working hour

- "Step by step" instructions with photos
- Resolving common problems for the fastest time



Video Tutorials

"Step by step" instructions to solve problems

- Video tutorials let you solve common product issues easily
- www.youtube.com/support-fb-fujifilm

