

Your FUJIFILM Business Innovation NZ used toner cartridge recycling programme



Thank you for participating in our FUJIFILM Business Innovation New Zealand Limited (FBNZ) used toner cartridge recycling programme! You're doing your part to reduce waste and create a more circular economy. Please follow the below instructions to get set up with toner recycling.



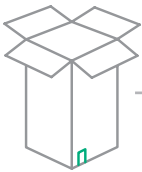
1

Get registered: If this is your first time as a new customer, please contact our FUJIFILM Business Innovation New Zealand Limited Contact Centre by either calling **0800 493 769** or emailing shm-fbnz-contactcentre@fujifilm.com with your details to register your business for our recycling programme.



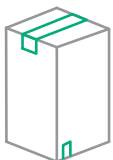
2

Get toner recycling boxes: Once registered, you will receive a new starter kit consisting of an outer box, a cardboard insert collection box and further instructions. You can reorder these at any time by either calling **0800 493 769** or emailing shm-fbnz-contactcentre@fujifilm.com.



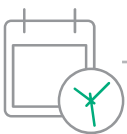
3

Fill up the box: Make up the flat pack collection box, seal the bottom with tape, and slide it into the outer box just like a bin liner. You can fill it with up to **15 kgs** materials including toner cartridges, drums, waste toner bottles or LED print heads. Other materials will not be accepted. Please do not put cardboard, polystyrene, or soft plastics inside – kindly recycle or dispose of these at your site.



4

Seal up the box: When the box insert box is full (15 kgs max), make sure you tape shut the top and bottom of the insert collection box to secure it for shipping. The outer toner recycling box will stay with you at your location.



5

Schedule a pickup: Next, get in touch and schedule a pickup:

- call the Contact Centre on **0800 493 769**
- or email your request to shm-fbnz-contactcentre@fujifilm.com



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Ready the box for collection: Once your Courier Post collection has been set up –

- Ensure the box is securely taped at both ends and weighs under **15 kgs**.
- Place box at agreed on, accessible pickup location (examples: entry lobby, reception desk, or other location available to the driver during regular office hours).
- Please note: Collections will take between 1-5 business days.
- If the box does not meet the above requirements, the courier may be unable to access the box or refuse pickup.

Did you know?

- Our recycling partner TES processes millions of devices each year across 34 countries, and is an internationally recognised leader in IT recycling services.