

Cloud On-Demand Print Operating Environment

Web browser operating environment (Windows OS environment)

Item	Description
Supported Operating System	Windows 11 (64bit) Windows 10 (32bit) Windows 10 (64bit)
Web Browser ^{*1}	Microsoft Edge Mozilla Firefox Google Chrome™
Supported Languages ^{*2}	English, Traditional Chinese, Korean, Thai, Vietnamese, Japanese

*1: Use a web browser supported by your OS.

*2: To be displayed in a language selected in [Language] at the bottom of Login screen. To be displayed in English if you select [Simplified Chinese]. Display language for Guest user follows the language setting at login.

Web browser operating environment (Mac OS environment)

Item	Description
Supported Operating System	macOS 13 Ventura macOS 12 Monterey macOS 11 Big Sur macOS 10.15 Catalina macOS 10.14 Mojave
Web Browser	Apple Safari 16 Apple Safari 15 Apple Safari 14 Apple Safari 13 Apple Safari 12
Supported Languages ^{*1}	English, Traditional Chinese, Korean, Thai, Vietnamese, Japanese

*1: To be displayed in a language selected in [Language] at the bottom of Login screen. To be displayed in English if you select [Simplified Chinese]. Display language for Guest user follows the language setting at login.

Web browser operating environment (Linux® OS environment)

Item	Description
Supported Operating System	Ubuntu® 18.04 LTS (64bit) CentOS 6.9 (32bit) CentOS 7.3 (64bit)
Web Browser	Mozilla Firefox ESR 60 Mozilla Firefox 62 or later version

Item	Description
Supported Languages *1	English, Traditional Chinese, Korean, Thai, Vietnamese, Japanese

*1: To be displayed in a language selected in [Language] at the bottom of Login screen. To be displayed in English if you select [Simplified Chinese]. Display language for Guest user follows the language setting at login.

Windows printer tool operating environment

Item	Description
Supported Operating System	Windows 11 (64bit) Windows 10 (32bit) Windows 10 (64bit)
CPU	Conforms to recommended value for each OS
Hard disk capacity	300 MB or more free space *1
Memory Capacity	Conforms to recommended value for each OS
Display	Conforms to recommended value for each OS *2
Required software	Microsoft .NET Framework 4.8 Microsoft .NET Framework 4.7.2 Microsoft Outlook 2016 *3 Microsoft Outlook 2013 *3 Windows Store Application "Mail" *3 Gmail ™*3 Mozilla Thunderbird *3
Supported Languages *4	English, Traditional Chinese, Korean, Thai, Vietnamese, Japanese

*1: If Microsoft .NET Framework is not installed, additional free storage of 280 MB to 2 GB is necessary.

*2: Minimum resolution is XGA (1024 x 768 pixels).

*3: Required if sending file upload completion message by mail.

*4: If the operating system language is either of Japanese, English, Traditional Chinese, Korean, Thai or Vietnamese, Windows printer tool screens are displayed in the same language as the operating system. If the operating system language is other than the above, the printer tool screens are displayed in English.

Dedicated mobile applications (iOS environment)

Item	Description
Supported Operating System	iOS 16 iOS 15 iOS 14 iPadOS 16 iPadOS 15 iPadOS 14

Item	Description
Supported Languages *1	English, Traditional Chinese, Korean, Thai, Vietnamese, Japanese

*1: If the operating system language is either of Japanese, English, Traditional Chinese, Korean, Thai or Vietnamese, mobile applications (iOS) screens are displayed in the same language as the operating system. If the operating system language is other than the above, the mobile applications screens are displayed in English.

Dedicated mobile applications (Android™ environment)

Item	Description
Supported Operating System	Android™ 13.0 Android™ 12.0 Android™ 11.0 Android™ 10.0 Android™ 9.0 Android™ 8.0 Android™ 7.1 Android™ 7.0
Supported Languages *1	English, Traditional Chinese, Korean, Thai, Vietnamese, Japanese

Note: Applications are not tested on all models that satisfy the operating environment.

*1: If the operating system language is either of Japanese, English, Traditional Chinese, Korean, Thai or Vietnamese, mobile applications (Android™) screens are displayed in the same language as the operating system. If the operating system language is other than the above, the mobile applications screens are displayed in English.