

Ensuring Success Through Future-proof DX Initiatives

Why Business Resilience Matters

Today's business leaders face many disruptions:



High inflation rates



Economic downturn



Geopolitical tensions



Cybersecurity threats



30%

of a company's financial performance* is driven by how it handles crisis¹

*Relative total shareholder return (RTSR)

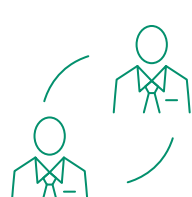
To succeed, businesses must bounce back, adapt and find opportunities amidst adversity. Many are turning to Digital Transformation (DX) to do so.

Three Key Areas of Business Resilience

Workforce

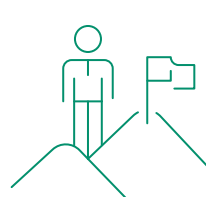
Employees who can adapt and thrive amidst sudden change

Reskilling will help build resilience and yield savings²:



Cost of replacing an employee

> 100% of role's salary including recruitment and training costs



Cost of reskilling an employee

< 10% of role's salary



DX Solutions



Digital tools that enable **seamless communication and collaboration** help employees stay on top of tasks during uncertain times.



Cloud-based documents can promote **collaboration between teams** by making files easily accessible and editable.



Cybersecurity solutions enable employees to **work seamlessly** without any distractions or disruptions caused by cyber attacks.

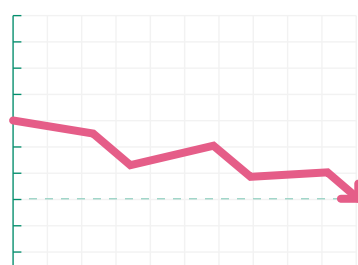


Place the employee experience at the centre of tech investment decisions to build trust and improve overall performance.

Workstyle

Productive, sustainable ways of working

These can include flexible work arrangements and workflow optimisation.



With hyper-automation and redesigned processes, companies can expect:

30%

cut in operational costs³

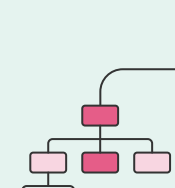


DX Solutions



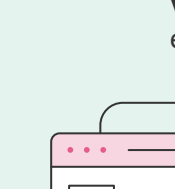
Redesign workspaces with open spaces and quiet zones using digital tools to promote employee well-being, collaboration and a sense of community.

Unified communications solutions integrate messaging, file sharing, video calls and project management tools. Streamline information sharing and enable teams to work wherever they are.



Project management software lets you monitor progress, assign tasks and streamline workflows more easily.

Virtual whiteboards support brainstorming between employees as if they were in the same room.



Endpoint security safeguards sensitive data even when employees work out of the office.

Workspace

Digital spaces that enable flexible, creative and collaborative work⁴

74% of employees want dedicated areas for collaborative work

83% of employees want offices with spaces for team building and socialising



DX Solutions

Workflow automation lets your teams work more efficiently.



Human resource and procurement teams can get digital documents signed on time, by the right people, in a secure way – minimising errors and delays.



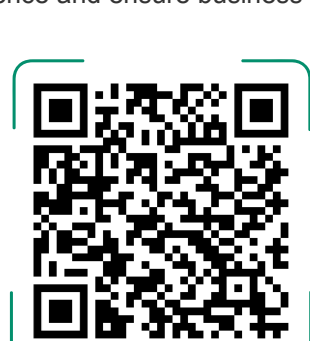
Finance teams can avoid tedious accounting work by automating invoice processing.



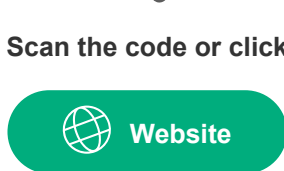
Office devices equipped with data security measures ensure authorised access and the protection of **stakeholders' information**.

Start your DX journey with us.

Strengthen resilience and ensure business continuity with digital transformation solutions.



Scan the code or click



References:
1. BCG Henderson Institute, *How Resilient Businesses Created Advantage in Adversity During COVID-19*, November 2021
2. Aon, *Workforce Resilience*
3. Gartner, *Gartner Forecasts Worldwide Hyperautomation-Enabling Software Market to Reach Nearly \$600 Billion by 2022*, 2022, 2021
4. M Moser Associates, *Remote working in Asia survey findings*, June 2023