

e-Smart ISO Success Case Story

About the company:

The company engaged in the business of manufacturing and distributing a wide range of fresh food that covers pork, chicken, beef, and chicken eggs. Additionally, involved in breeding parent stock, production and distribution of animal medical supplies, and even producing of high-quality food.

Process Name :

ISO Documents Processing

Current Problems :

- 1 Incorrect document version.
- 2 Time-consuming processes.
- 3 Could not track the status of documents (Such as approval status).
- 4 Have countless paper-based documents, resulted in documents lost and difficult to find.
- 5 Costs of producing paper-based documents includes expenses such as printing ink, office supplies, and storage facilities.
- 6 Issues with internal communication within the organization, such as communication distances and delays in document delivery through transportation services.

Recommended Solution : e-SMART ISO



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Solution details :

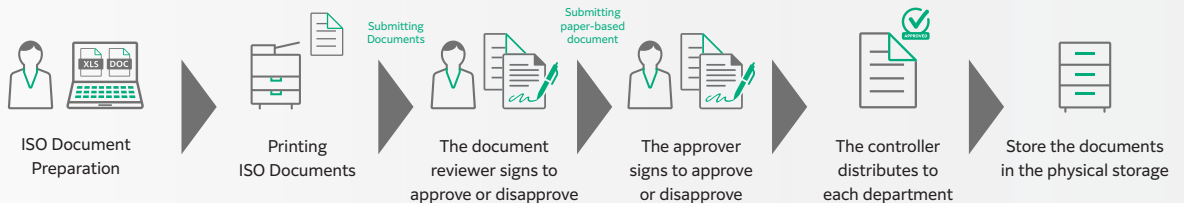
e-SMART ISO is a ready-made software developed to assist in quality management system operations, ensuring compliance with ISO standards. It helps to ensure accurate and up-to-date document management, convenient usability, long-term cost savings, and enhanced efficiency in quality management in accordance with ISO standard.



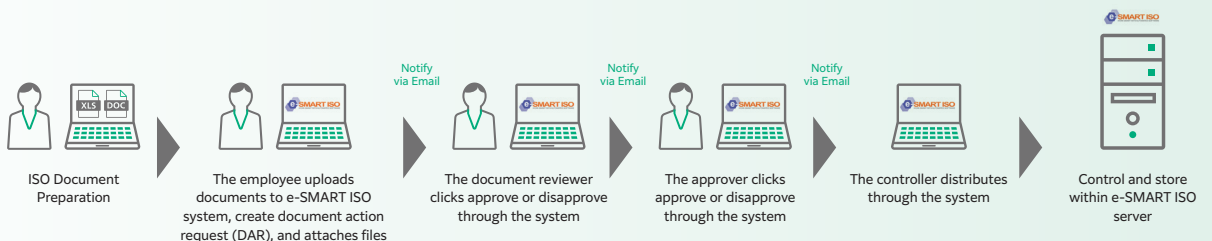
How the solution works :

- 1 The employee uploads documents to e-SMART ISO system, create document action request (DAR), and attaches files.
- 2 The document reviewer clicks approve or disapprove through the system.
- 3 The approver clicks approve or disapprove through the system.
- 4 The controller distributes through the system.
- 5 Control and store within e-SMART ISO server.

Current Processes



New Processes



Benefits of e-SMART ISO :

- 1 Increases the efficiency in document management.
- 2 Save time in implementation, learning, and usage.
- 3 Online document tracking system to immediately identify & locate the document.
- 4 Reduce storage space for document management, minimize paper usage in the office, and decrease long-term expenses.



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