

May 30, 2022

**Subject: Important notice on Replacing Printer Power Cord with free of charge**

Dear Valued Customer,

Thank you very much for your continuous patronage extending to FUJIFILM Business Innovation (Thailand). Recently, FUJIFILM Business Innovation has been informed that there was an incident of smoke and ignition occurred on one of Fujifilm Business Innovation's printer which has been sold between 2011 to 2020 caused by its power cord.

Thus, in order to prevent any damages that might occur and to ensure safety of our customer, We recommend customer to please unplug the power cord from the machine (listed below) and contact us for replacement.

To assure the customer's trust on our products, we have prepared a program of replacing applicable machine's power cord to a new one with free of charge. For customers using products listed below, please contact Hotline Call Center; Telephone: 02 660 8181 or via Live Chat response on [www.fujifilm.com/fbth](http://www.fujifilm.com/fbth). for replacement.

**Target product**

P6360	DPC3210	DPCP225W	DPC1110	DP240A	DPM255Z
P8200	DPCM205	DPCM115W	DPC1110B	DP340A	DPP255DW
P6250	DPCM205F	DPCP115W	DPC2200	P3100MFX	DP3055
DPC525A	DPCM205W	DPCP116W	DPC3300	P3310	DP3105D
CP555	DPCP205	P8400	N17	P3115	DP3205D
CP505	DPCP205W	P8500	P4400	P3116	DP3505D
DPC2535A	DPCP105B	DPCM315Z	WC4250	P3120	DP4405D
DPC3290	DPCM215B	DPCP315D	WC4150	P3121	DPC3055DX
DPC1618	DPCM215W	P8550	WC3550	P3130	P7100
A3320ST	DPCP215W	P8560	WCPE220	WC220	DPP355D
DPCM415	DPC1190	DPC2090	P3200MFP	WC222	DPP365D
DPCM405F	DPCM305	CQ8570	P4600	WC228	DPM355DF
DPCP405	DPCP305	CQ8870	P4620	WC3210	DPP455D
DPC2100	DPCM225W	A4430CPS	P4622	WC3220	DPM455DF

We would like to express our sincere apology for any inconvenience occurred. We will proceed as quickly as possible to gain back your trust for our products and services.

Yours sincerely,



(Hayato Tsuboi)

Marketing Director

FUJIFILM Business Innovation (Thailand) Co., Ltd.